



झारखण्ड ऊर्जा संचरण निगम लिमिटेड

JHARKHAND URJA SANCHARAN NIGAM LIMITED

(CIN No. – U40108JH2013SGC001704)

Regd. Office – JUSNL (SLDC) Building, Kusai Colony, Doranda, Ranchi – 834 002

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Office Order No. **531**...../GM/C&M/MLFP/JUSNL

dated **03.10.19**.....

GM/C&M/MLFP/08/2019-20

Notification

This is to notify that a Grievance Redressal Cell (GRC) has been constituted as per guidelines of World Bank and JUSNL's approved safeguard document 'Environment and Social Management Framework' (ESMF) for redressal of any grievances/complaints during the execution of World Bank funded Projects (JPSIP). Three tier Grievance Redressal Cell will comprise of following officers as mentioned in the table below:-

Nodal officer for grievance Redressal			
Level →	GRC Level: (Tier 3) Project Implementation Unit (PIU), HQ Level	GRC Level: (Tier 2) Zonal Level	GRC Level: (Tier 1) Circle Level
GRC Members →	<u>Head:</u> Managing Director, JUSNL or Director (Projects), JUSNL. <u>Members:</u> (i) General Manger, Contracts & Materials, MLFP. (ii) Dy. GM, C&M, MLFP. (iii) Sr. Manager, C&M, MLFP. (iv) Sr. Manager (F&A),JUSNL <u>Invited Member:</u> General Manager, Transmission Zone from where the complaint lodged.	<u>Head:</u> General Manager, Transmission Zone. <u>Members:</u> (i) Dy.GM, Transmission Circle (ii) Sr. Manger, Division	<u>Head:</u> Dy.GM, Transmission Circle. <u>Members:</u> (i) Sr. Manager (ii) Manager (iii) Jr. Manager
Post Currently being held by			
Zone I Ranchi	<u>MD, JUSNL</u> Sri Niranjana Kumar +91 6512490118 <u>Director (Projects), JUSNL</u> Sri Atul Kumar +91 9431135532 <u>GM,C&M,MLFP</u> Sri C. S. Jha +91 9431780254 <u>Dy.GM,C&M,MLFP</u> Sri Ajay Kumar +91 9430090855 (cont...)	<u>GM, TZ-I, Ranchi</u> Name : Sri Manoj Karmali +91 8987581081 <u>Dy.GM, TC, Ranchi</u> Sri Kumud Ranjan Sinha +91 9431181581 <u>SM, TD, Ranchi</u> Sri Raju Mahtha +91 9431707302 <u>SM, TD, Ranchi</u> Sri Raju Mahtha +91 9431707302 <u>SM, TD, Gumla</u> Sri Bali Ram Oraon +91 8969126078 <u>SM, TD, Gumla</u> Sri Bali Ram Oraon +91 8969126078	<u>Dy.GM, TC, Ranchi</u> Sri Kumud Ranjan Sinha +91 9431181581 <u>SM, TD, Ranchi</u> Sri Raju Mahtha +91 9431707302 <u>SM, TD, Gumla</u> Sri Bali Ram Oraon +91 8969126078

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Zone II Dumka	<u>SM,C&M,MLFP</u> Sri Awanish Kumar +91 9955165070	<u>GM, TZ-II, Dumka</u> Name : Sri S. K. Pandey Number: +91 9939775741	<u>Dy.GM, TC, Dumka</u> Sri R. L. Paswan +91 9934126975
	<u>SM,C&M,MLFP</u> Sri Ranjit Mondal +91 9386470472	<u>Dy.GM, TC, Dumka</u> Sri R. L. Paswan +91 9934126975 <u>SM, TD, Dumka</u> Sri Cornelius Marandi +91 9431130425	<u>SM, TD, Dumka</u> Sri Cornelius Marandi +91 9431130425
	<u>Sr. Manager (F&A)</u> Sri Sudhir Kumar +91 9534218638	<u>Sri Cornelius Marandi</u> +91 9431130425 <u>Dy.GM, TC, Deoghar</u> Sri S. K. Burnwal +91 8709738747 <u>SM, TD, Deoghar</u> Sri Atilesh Gautam +91 8292642401	<u>Dy.GM, TC, Deoghar</u> Sri S. K. Burnwal +91 8709738747. <u>SM, TD, Deoghar</u> Sri Atilesh Gautam +91 8292642401
Zone III Jamshedpur		<u>GM, TZ-I, Jamshedpur</u> Name : NA Number: NA <u>Dy.GM, TC, Jamshedpur</u> Sri Arun Kumar +91 7070816390 <u>SM, TD, Golmuri</u> Sri Ashwini Kr. Kachhap +91 9431707319 <u>SM, TD, Chandil</u> Sri Sandip Tirkey +91 9431707318 <u>Dy.GM, TC, Chaibasa</u> Sri Mukesh Kumar +91 9431707327 <u>SM, TD, Chaibasa</u> Sri Puran Prashad Yadav +91 9123196769	<u>Dy.GM, TC, Jamshedpur</u> Sri Arun Kumar +91 7070816390 <u>SM, TD, Golmuri</u> Sri Ashwini Kr. Kachhap +91 9431707319 <u>SM, TD, Chandil</u> Sri Sandip Tirkey +91 9431707318 <u>Dy.GM, TC, Chaibasa</u> Sri Mukesh Kumar +91 9431707327 <u>SM, TD, Chaibasa</u> Sri Puran Prashad Yadav +91 9123196769
Zone IV Daltonganj		<u>GM, TZ-I, Daltonganj</u> Sri Basant Runda +91 9709011909 <u>Dy.GM, TC, Daltonganj</u> Sri A K Singh +91 9973850208 <u>SM, TD, Daltonganj</u> Sri Sunil Hansdak +91 8340316051	<u>Dy.GM, TC, Daltonganj</u> Sri A K Singh +91 9973850208 <u>SM, TD, Daltonganj</u> Sri Sunil Hansdak +91 8340316051



Court of Law: If the grievance/complaint is not resolved at GRC Level or the complainant is not satisfied with the solution provided by GRC, the person may approach the Court of Law.

This has got the approval of MD, JUSNL in the file No. GM/C&M/MLFP/08/2019-20.

Yours Faithfully

Wha
3/10/19

(C. S. Jha)

General Manager, C&M,
(Multilateral Funding Projects)

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